

54-D, Pocket-D
SFS Flats, Mayur Vihar Phase-III
Delhi-110096
3rd August, 2015

Koncept Automobiles Pvt.Ltd
A-25, Sector-64
NOIDA - 201 301 (U.P.)

Sub: Service support for Mahindra XUV500 (W10)

Kind Attention: Mr Rakam Singh Bhati

Dear Mr. Bhati

I would like to extend my gratitude to "Koncept Automobiles Pvt Ltd" for excellent service support provided to me for my new Mahindra XUV500 (W10). My overall experience at your workshop from the first stage until the delivery of the car was extremely satisfying and exceeded my expectations.

I would also like to thank you for your personal attention to understand my concerns patiently, keeping me posted on the progress and deliver the car as promised with all jobs done to my satisfaction. This reflects your high level of commitment towards customers.

I wish you great success and look forward to continued support from you and your organization in future.

Thanking you

Yours truly



ANURAG KUMAR

CC:

Mr Harinderpal Singh/ Ms. Sakshi Bansal
Mahindra and Mahindra
Regional Office
Bhikaji Cama Place
New Delhi